

IO Lab: Mobile Web

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INFO 290TA (Information Organization Lab)
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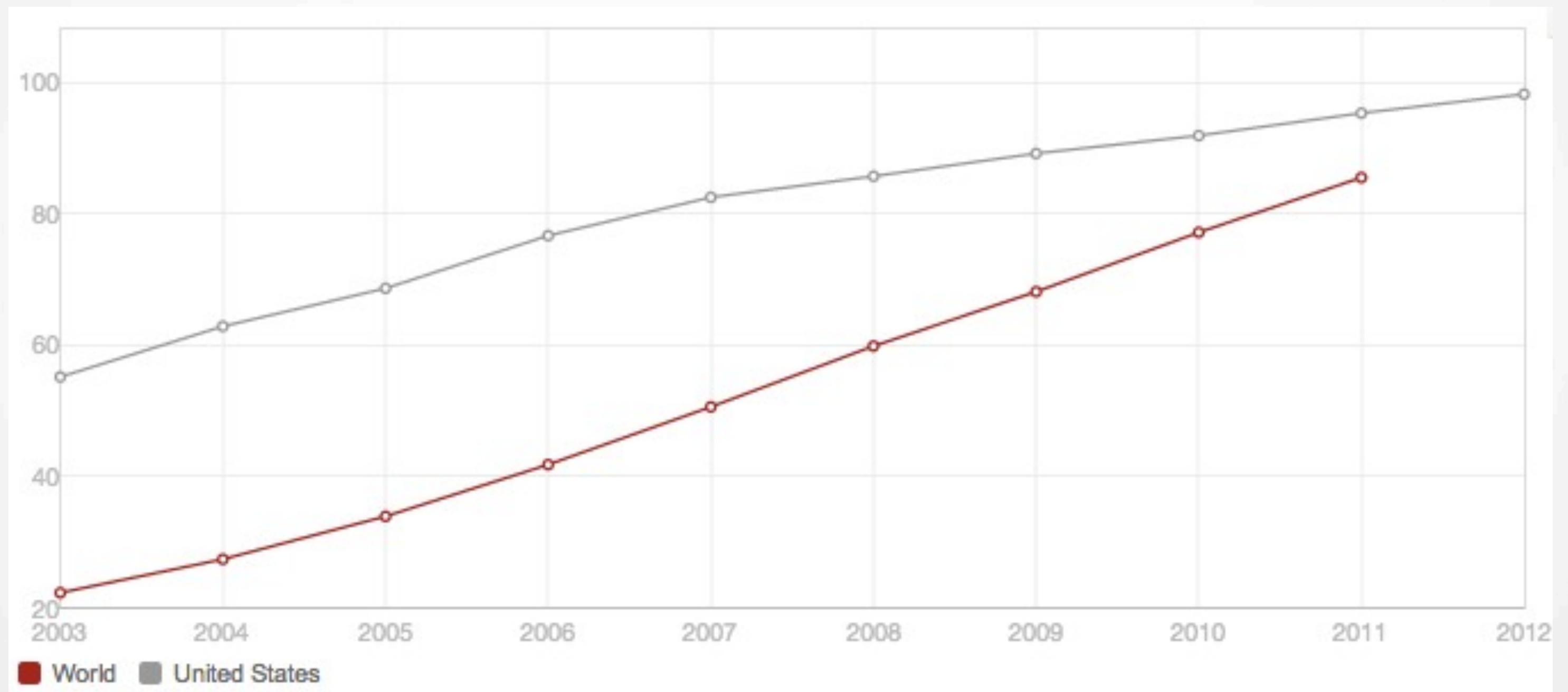
Project 1

Grade & Feedback

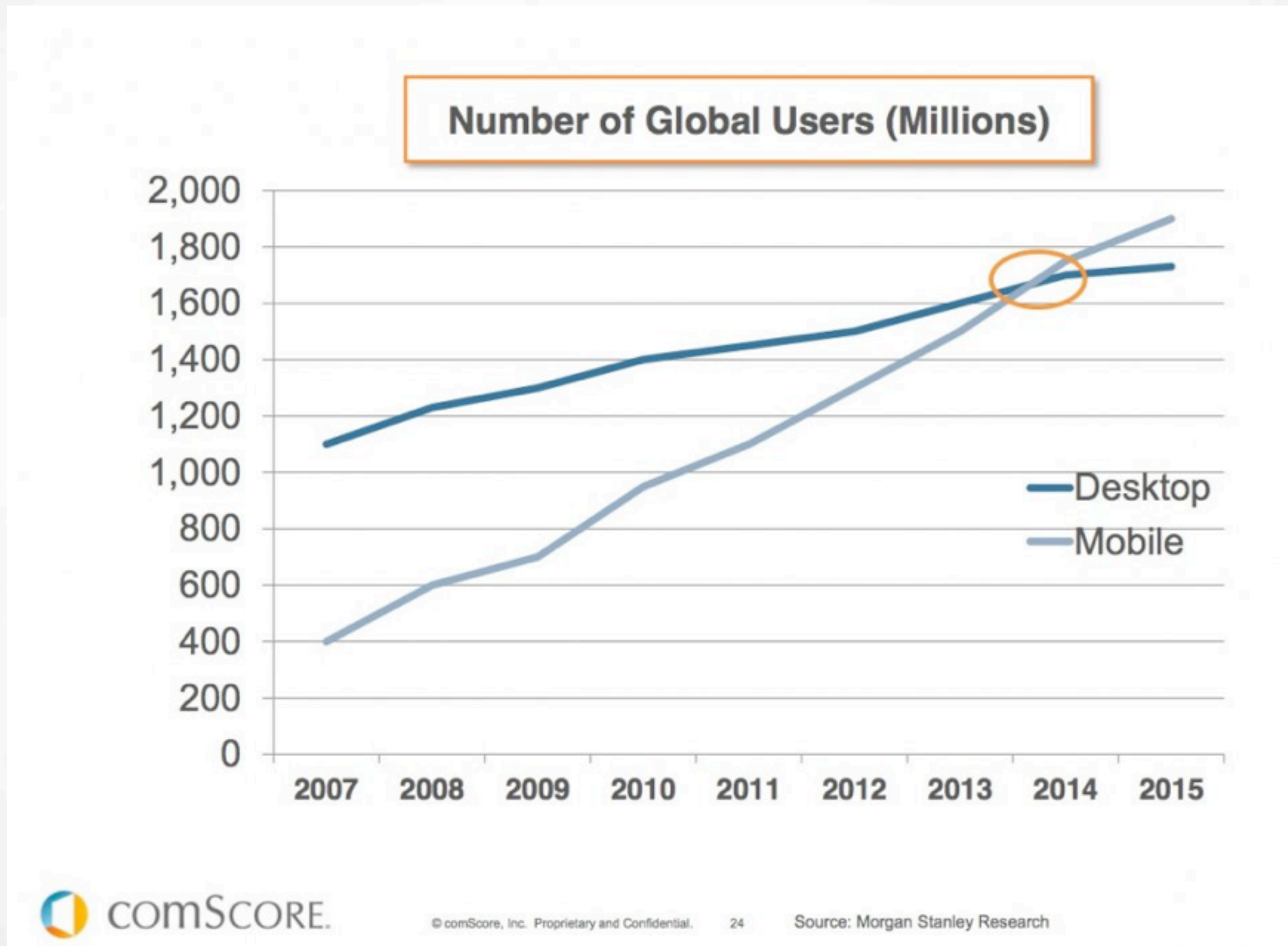
Why Mobile?

The Landscape

Mobile cellular subscriptions (per 100 people)



The Landscape



The Landscape

6.8 billion

mobile subscriptions in the world.

1.2 billion

people access the web from mobile devices.

The Landscape

15%

of all global internet traffic is mobile.

58%

of all US consumers already own a smartphone.

Mobile-Only Users

Many mobile web users are **mobile-only**.

The lack of mobile-friendly content can lead to accessibility issues, not to mention potential loss of business.

Mobile-Only Users

25%

of US mobile web users are mobile-only.

Egypt, India, S. Africa

have the highest percentage of mobile-only web users (70%, 59%, and 57% respectively).

Mobile Web VS Native Apps

A Comparison



Mobile Web	Native Apps
Less overhead to get started	More overhead, but has access to native functionalities
Accessible to more devices	Faster performance
HTML, CSS, Javascript	Objective C (iOS), Java (Android)

Hybrid Apps

“In-between” web & native.

Frameworks

PhoneGap (<http://phonegap.com>)

Appcelerator Titanium (<http://www.appcelerator.com/platform/titanium-platform/>)

Hybrid Apps

Use web technologies (HTML, CSS, JS).

Which is then wrapped in native code

... to allow access to the device's native functionalities (camera, storage, contacts, etc).

... and can be deployed to multiple platforms simultaneously (iOS, Android, etc).

Which One to Use?

It depends

... on your users

... on the business requirements

... on resources available

... etc.

For this course, we will be focusing on mobile web.

Mobile Web

THIS IS THE WEB.



Two Concepts

Graceful degradations

Progressive enhancements

Graceful Degradation

Providing an **alternative version** of your functionality or making the user aware of shortcomings of a product as a safety measure to ensure that the product is usable.

“Big to small”

Progressive Enhancement

Starting with a **baseline of usable functionality**, then increasing the richness of the user experience step by step by testing for support for enhancements before applying them.

“Small to big”

Graceful Degradation



Progressive Enhancement



Mobile First

Why not think about mobile first?

Mobile use is exploding.

Focus, focus, focus.

Going “small to big” ensures that you’re not “discounting” experiences or features.

However, “mobile first” approach can be challenging.

Two Approaches

Adaptive design

Responsive design

Adaptive Design

Adaptive Design

Detects if user is accessing the site from a mobile device, then serves content accordingly.

Achieved by detecting the “user agent”, e.g.

```
if (strstr($_SERVER['HTTP_USER_AGENT'], 'iPhone') ||  
    strstr($_SERVER['HTTP_USER_AGENT'], 'iPod')) {  
    header('Location: http://m.website.com);  
    exit();  
}
```

Multiple code bases: desktop & mobile (& possibly tablet).

Typically hosted on a sub-domain, e.g. m.website.com.

Examples

<http://www.aa.com>

<http://www.politico.com>

<http://www.nytimes.com>

<http://www.cnn.com>

Responsive Design

Responsive Design

Adjusts content & layout according to the device's screen size & orientation.

Achieved with client-side language (CSS & Javascript).

The layout may change, but the site/app is serving the same code.

Hosted on the same domain.

Examples

<http://www.bostonglobe.com/>

<http://worldwildlife.org/>

<https://www.capitalone.com/>

<http://www.wendys.com/>

More examples?

Some Key Concepts

Viewport meta tag

Media queries

Fluid grids

Flexible images & media

Mobile Web: Two Approaches

Adaptive Design	Responsive Design
Detects the device you're using and serves content accordingly	Changes content by responding to browser window's width
Different code bases for different versions of the site	Same code base throughout
The mobile version is typically under a subdomain, e.g. m.nytimes.com	Same URL for all versions, e.g. bostonglobe.com

Which One to Use?

Adaptive Design	Responsive Design
Code base for each version is likely smaller	Code may get heavy, as you need to take into account multiple permutations
Performance benefit (faster)	Performance penalty (slower)
Maintenance for multiple code bases, which maybe more time-consuming	Maintenance for one code base
Can tailor distinct user experiences on different devices (e.g. simpler & task-oriented for mobile)	User experience on different devices are more similar

In Other Words

It depends

... on your users

... on the business requirements

... on resources available

... etc.

Tips for Mobile

Tips for Mobile

Real estate is limited. Prioritize your content.

Speed matters **a lot**, but user's bandwidth may be limited.

Don't make the user "hunt" for information.

1.0 second is about the limit for the user's flow of thought to stay uninterrupted, even though the user will notice the delay. *

Not everything has to look the same as the "big browser" version.

Consistent user experience != same look

Fingers, not mouse pointer.

* <http://www.nngroup.com/articles/response-times-3-important-limits/>

Next Class

Next Class

Responsive web development

Reading: “Responsive Web Design”