

IS 103

HISTORY OF INFORMATION

PROFESSORS DUGUID & NUNBERG

Why HOFI?

Geoff Nunberg
School of Information, UC Berkeley

IS 103
History of Information
Jan. 22, 2013



Itinerary, 1/22

The history of "information": Why now?

How we talk about the "information age"

The role of "information technology"

Why Hofl is not HofIT

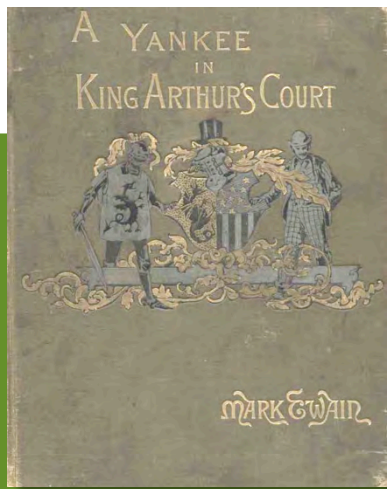
Novelty: "Never before...."

Why does it matter that we get Hofl right?

How Hofl helps understand the present

How Hofl helps imagine the future

Outline of course structure, requirements, grades (Paul)



The history of "information": Why now?

Every age gets the history it needs: Gutenberg in the machine age

The monks around me besieged me so with eager questions: What is this curious thing? What is it for?...

"It is a public journal... The lines on it are not written by hand, but printed; by and by I will explain what printing is. A thousand of these sheets have been made, all exactly like this, in every minute detail—they can't be told apart."

Then they all broke out with exclamations of surprise and admiration: "A thousand! Verily a mighty work—a year's work for many men."

"No—merely a day's work for a man and a boy." They crossed themselves...

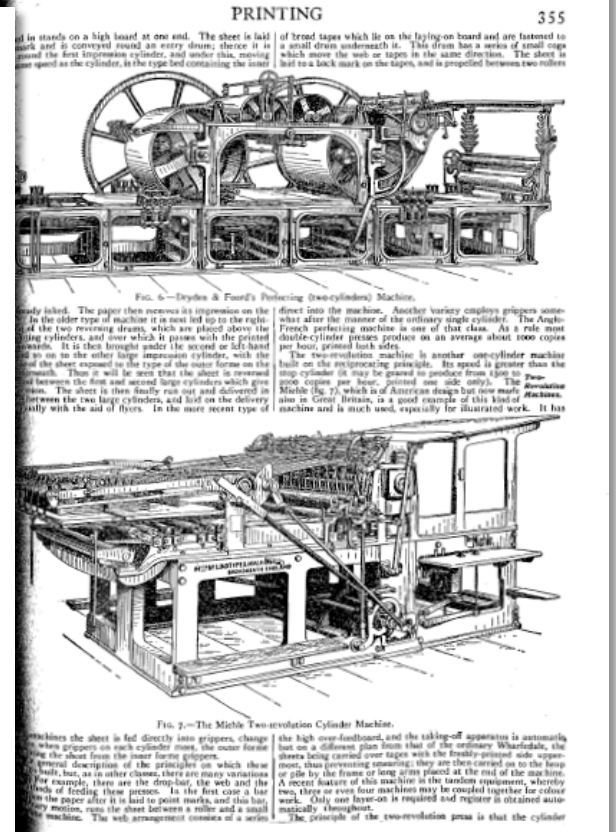
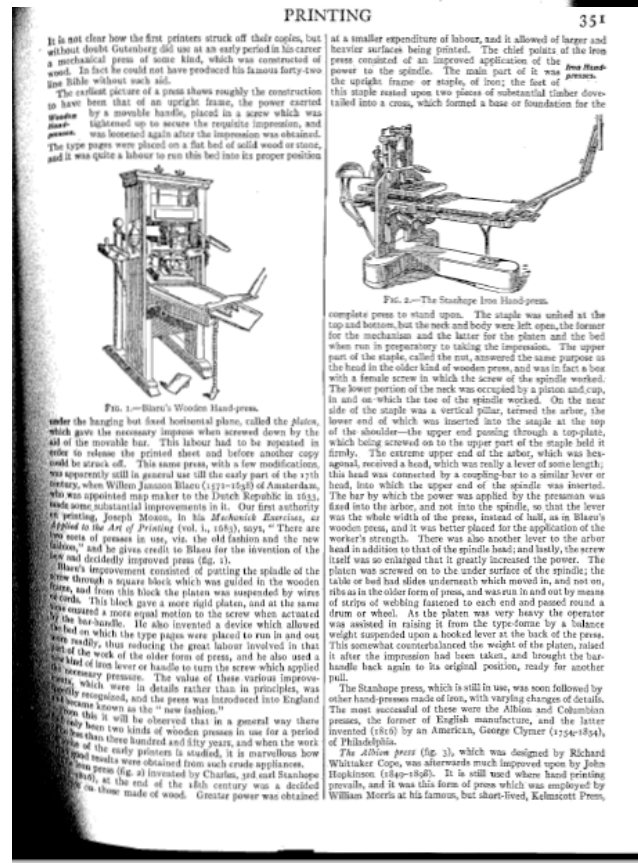
Mark Twain, *A Connecticut Yankee In King Arthur's Court*, 1889



I WAS HUNGRY ENOUGH FOR LITERATURE TO WANT TO TAKE DOWN THE WHOLE PAPER AT THIS ONE MEAL, BUT I GOT ONLY A FEW RITES, AND THEN HAD TO POSTPONE, BECAUSE THE MONKS AROUND ME BESIEGED ME SO WITH EAGER QUESTIONS



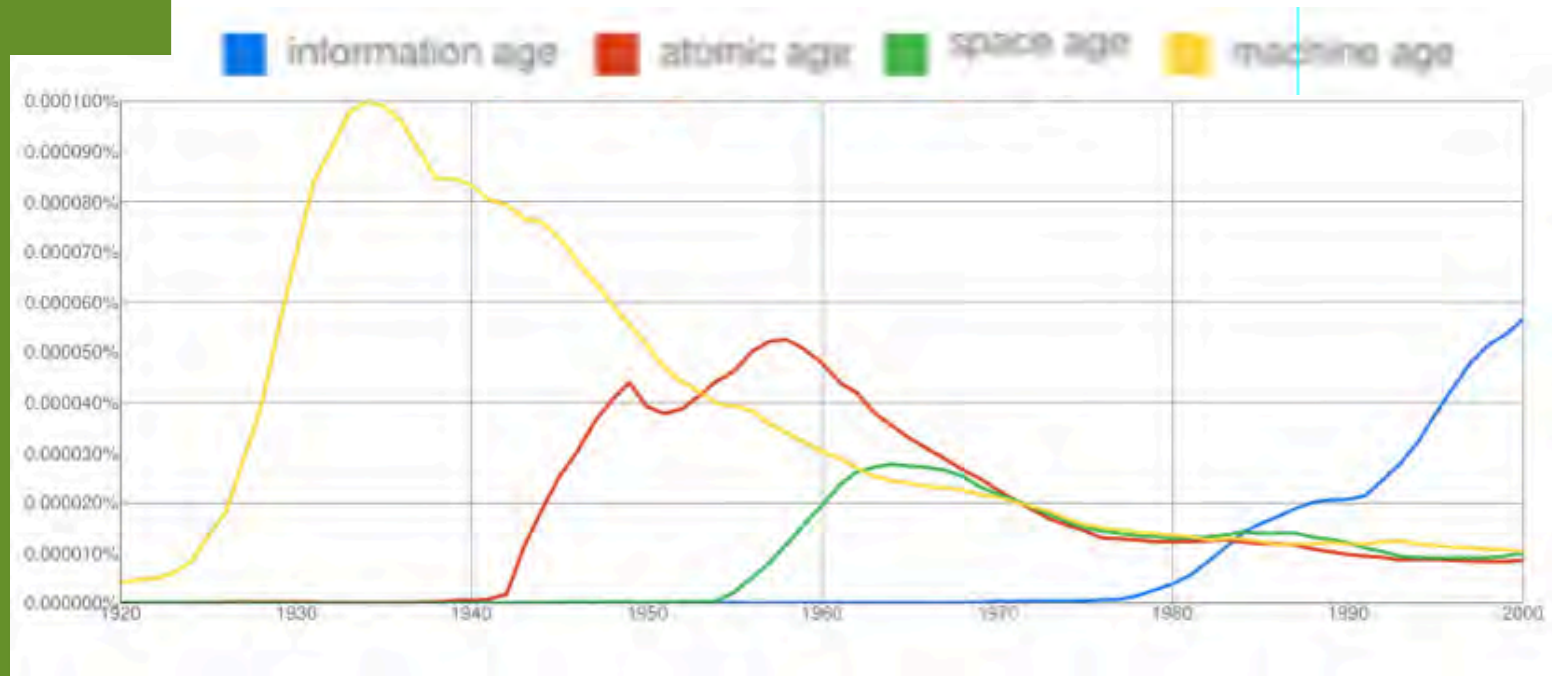
The history of "information": Why now?



Article on "printing" in the Encyclopedia Britannica 11th ed.,
1911



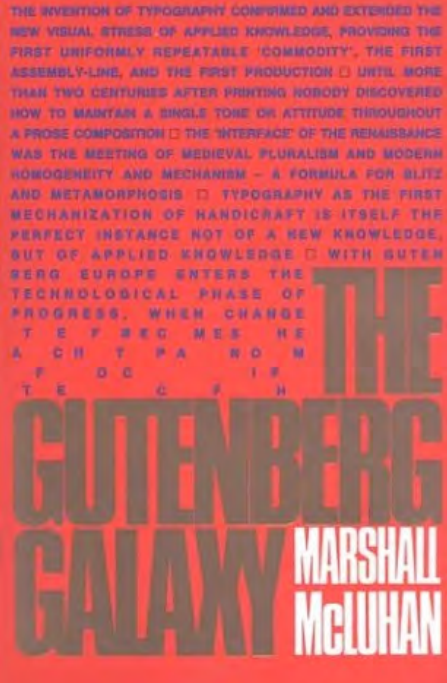
The coming of the information age



Relative frequency of *machine age*, *atomic age*, *space age* and *information age* in Google Books, 1920-2000



Carving up the past



The Four Ages of Man (Marshall McLuhan, *The Gutenberg Galaxy: The Making of Typographic Man*):

Oral tribe culture

Manuscript culture

Gutenberg galaxy

Electronic age ("the Galaxy reconfigured")

"societies have been shaped more by the nature of the media by which men communicate than by the content of the communication."

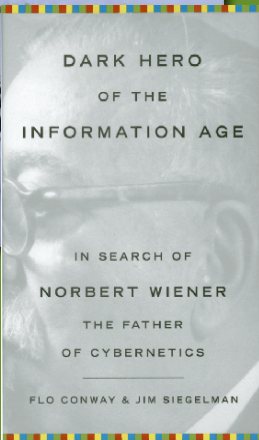


Defining the "Information Age"

1960 R. S. Leghorn: Present and anticipated spectacular informational achievements will usher in public recognition of the 'information age', probably under a more symbolic title.

information age The period beginning around 1970 and noted for the abundant publication, consumption, and manipulation of information, especially by computers and computer networks. *American Heritage Dict.*, 4th ed.

Information Age is a term that has been used to refer to the present era, generally beginning within ten years of 1990. The term alludes to the global economy's shift in focus away from the production of physical goods and towards the manipulation of information. Wikipedia





The First Information-Age President?



It's the result of Clinton being the first information age president. *Washington Post*, 1/22/99



The First Information-Age President?



It's the result of Clinton being the first information age president. *Washington Post*, 1/22/99



George W. Bush is the first Information Age president. *Seattle Times*, 8/27/06



The First Information-Age President?



It's the result of Clinton being the first information age president. *Washington Post*, 1/22/99



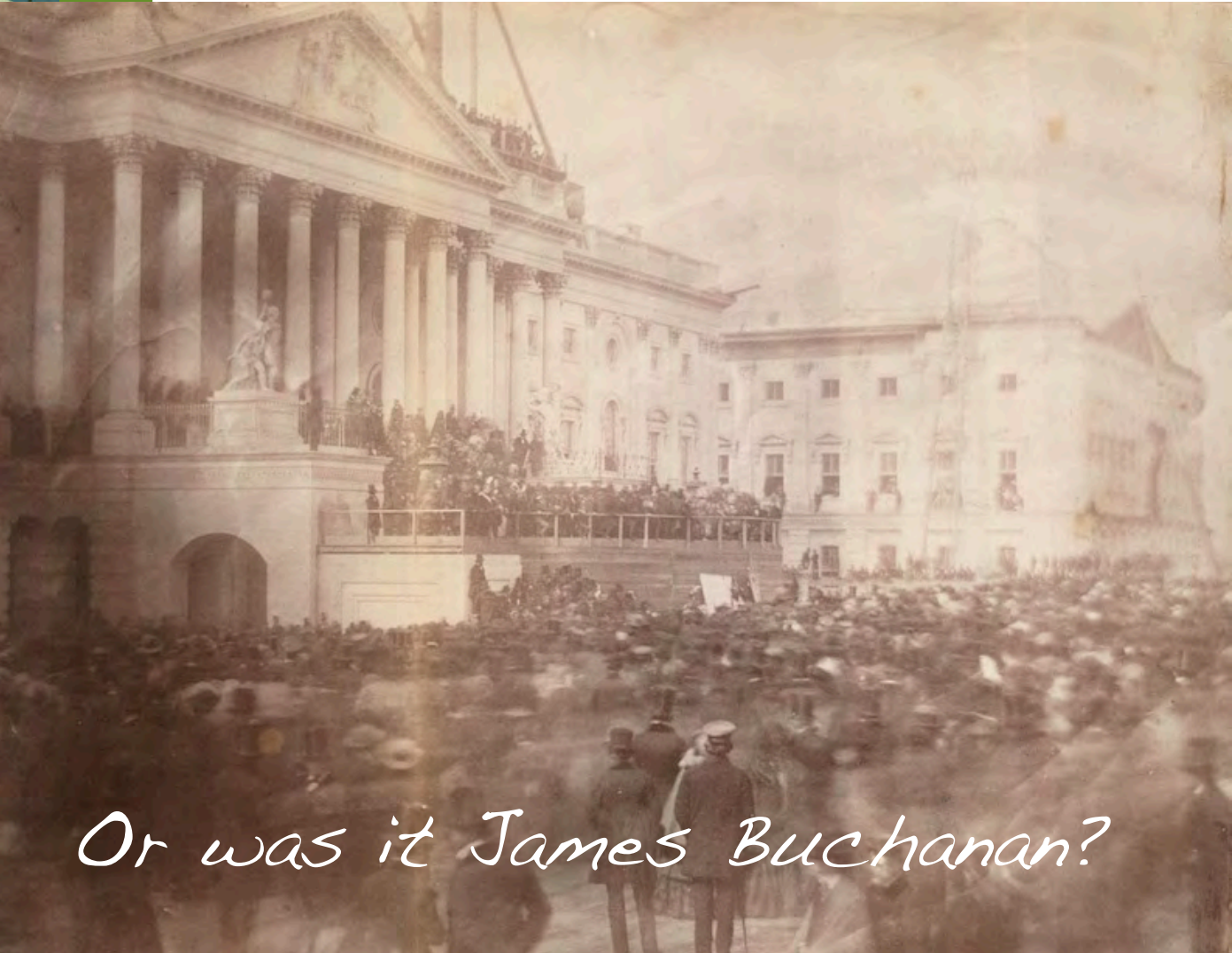
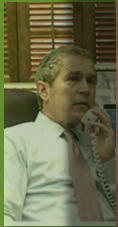
George W. Bush is the first Information Age president. *Seattle Times*, 8/27/06



“I like the fact that we have a president who uses information technology to his benefit. It means we actually have the first information-age president,” Bruce Schneier, Fox Bus News, Feb. 6, 2009



The First Information-Age President?



Or was it James Buchanan?

ge

nt.

ice



Historical assumptions implicit in the "Information Age"

The determinative role of technology
The unprecedented present: “Never before...”



Asumption: The determinative role of technology

The historical role of Technology

However you date the "dawn" of the IA, always tied to new technologies (Jacquard loom, Babbage's "difference engine," punch cards, Eniac, Internet, etc.)

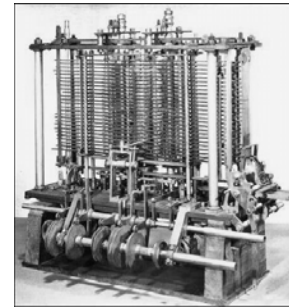


Problem 1: Tracing Technological "Antecedents"

Jaquard loom 1801



Babbage's difference engine 1820's



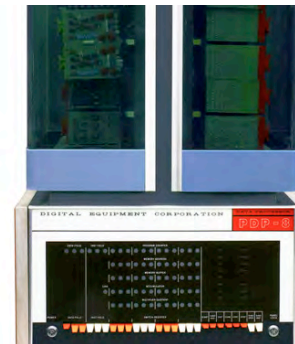
Hollerith tabulating machine 1890



Schickard's
calculator 1623



Apple II 1977



DEC PDP-11 1965



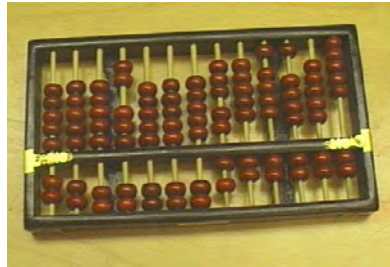
Eniac I 1946



"What was the first computer"?



Napier's bones 1617



Abacus 2400, B.C.



Stonehenge, 3100 B.C.



Antikythera mechanism, ca. 150 B.C.



Ishango bone, 20,000 B.C.

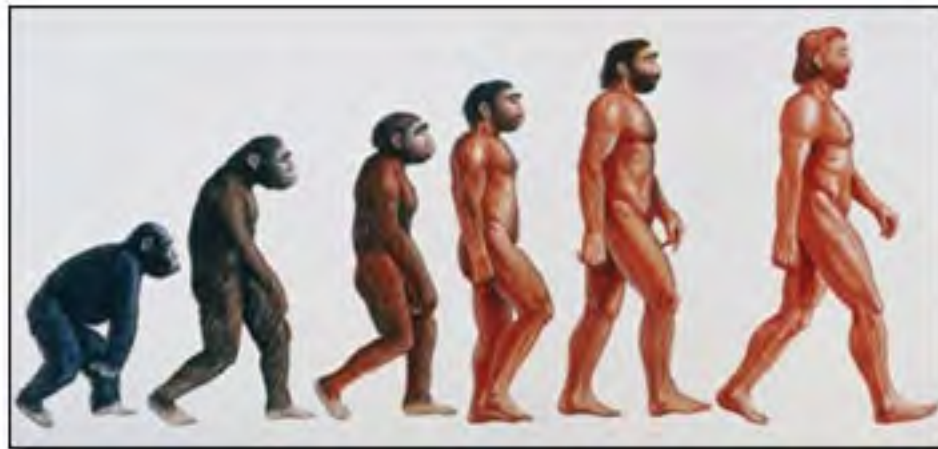


History as a Whiggish Progression leading to.... us

Whig theory of history = history is a triumphant (and, usually, inevitable) progress toward the present state...

... the history of our country during the last hundred and sixty years is eminently the history of physical, of moral, and of intellectual improvement. Thos. Babington Macaulay, 1848

That great, growling engine of change -- technology.
Alvin Toffler, 1970.





Problem 2: What are "Information Technologies"

What makes for "Information technology"?
Prototypical instances of modern "IT"





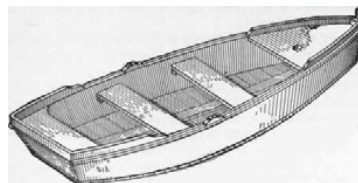
More marginal instances of "information technologies"





Non-IT?

What isn't IT?





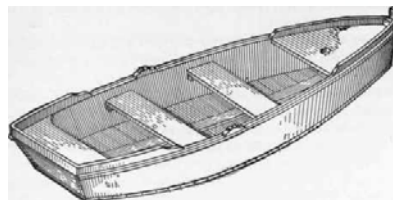
Rethinking "Information Technologies"





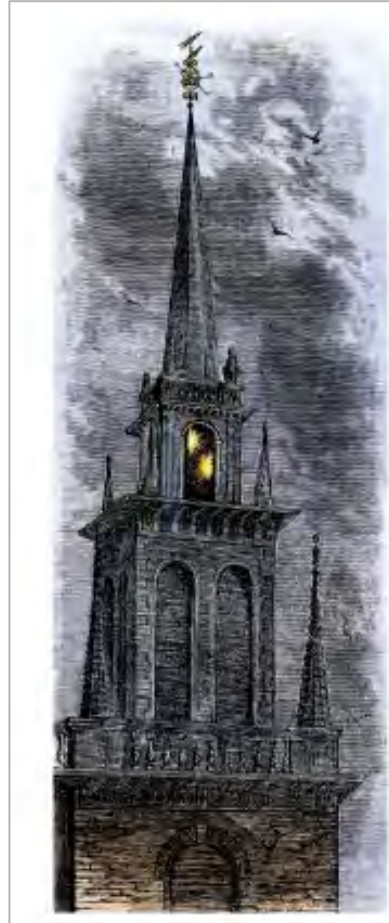
Non-IT?

What isn't IT?





Rethinking "Information Technologies"





The Interconnection of Technologies: Managing correspondence

James Watt 1780

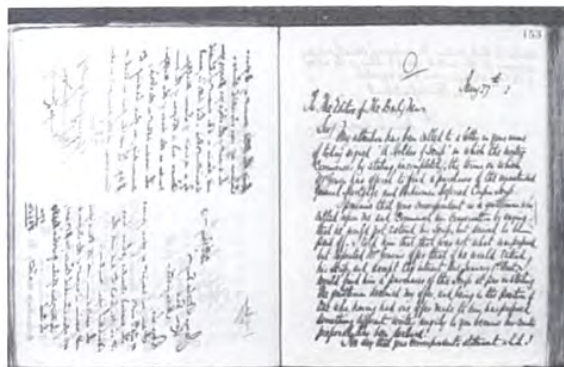


2.1 A letter press in action. (Catalogue for Newman and Ede, 1905. Hagley Museum and Library)

Analine dyes (1856)



Wooten desk



2.2 An open letter press book. (Pennsylvania Railroad Collection, Hagley Museum and Library)

Genuine Shannon Sectional Cabinets



Mercantile Office, 1876



The Interconnection of Technologies: Managing correspondence



IN
UP-
RIGHT
UNITS.

Globe-Wernicke Vertical File.

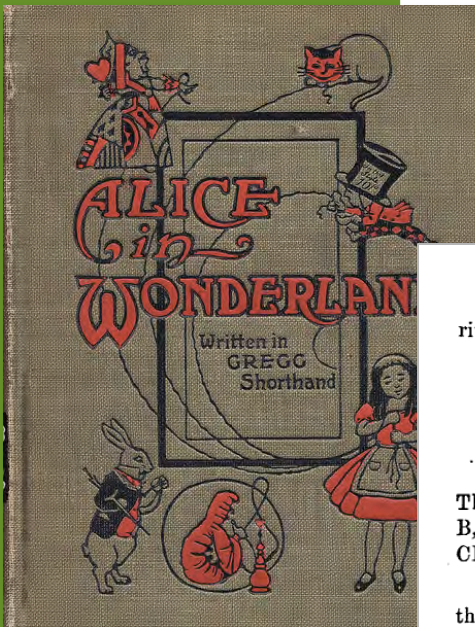
Vertical filing is simply the filing of letters, papers, bills, etc., on edge in folders, instead of flat in the ordinary letter file. If not acquainted with the system we would like to explain its advantages. If familiar with it, however, we want to show you the best Vertical Filing Cabinet fitted with the most perfect Filing Files for the system ever made. If you can't call, write us for pamphlet containing valuable information.

THE J. K. GILL CO.
PORTLAND, OREGON

The Pacific Monthly, advertising section, March 1904 scanned by Lincoln Cushing
For more items on Library Culture, see www.docspopuli.org



The Interconnection of Technologies: Managing correspondence



137. READING EXERCISE.

My dear Mr. Smith,
I have just received your
letter of the 10th inst.
and am glad to hear from
you.

CONSONANTS.

22. All the characters given in this lesson are derived from another elliptical figure; thus

| | | | | | | |
|---|---|---|---|----|---|----|
| P | B | F | V | CH | J | SH |
| | | | | | | |

The curve on the left side of the figure represents P and B, that on the right side, F and V, and the straight line, CH, J, SH. All these characters are written downwards,

23. Should you find any difficulty in memorizing these signs, the following mnemonics may be of assistance:



Fig. 2.—Graphophone, 1887, as Used in Dictating a Dictation and for Transcribing.

Graphophone 1887



The Social Setting of Technologies: Managing correspondence

The Feminization of the Office Work Force



OFFICE OF R. G. DUN & CO. MERCANTILE AGENCY.
HARVARD BUILDING, FIRST FLOOR.



Fig. 1.1. Work in one of many filing areas at Metropolitan Life Insurance Company.



The Unprecedented Present

The Shock of the New: "Never Before"

Assumption:

The advent of the Information Age entails fundamental changes in the nature of commerce, organizational structure, education, politics & public discourse, national identity, news and entertainment, community and personal relations – and in the nature of change itself.



Never Before?

Sundance 2013: Harvey Weinstein Talks Politics, Piracy, Oscars at PGA Breakfast

11:06 AM PST 1/21/2013 by Tatiana Siegel

Privacy Commissioner lists gripes with Microsoft data-privacy report

Summary: The Office of the Australian Information Commissioner has disagreed with some of the changes that Microsoft suggested

1000 Words - 10 minutes

E-Books Destroying Traditional Publishing? The Story's Not That Simple

by ZOE CHAGE

Cyber-blackmail and the Royal baby: online scams to watch out for this year

Cyber criminals will target mobiles and tablets - and use the birth of the Royal baby to deliver viruses around the world.

Home > News : Story

Texas law aims to protect personal privacy of social media passwords

by Ryan Wolf

Posted: 43 mins ago



Wolf

World of Psychology

Blog Index

Overcoming Information Overload

By MARGARITA TARTAKOVSKY, M.S.



THE 2012
CRUNCHIES

sponsored by
YAHOO!

PURCHASE YOUR TICK

San Francisco | January 31,

Comment

6



Like

59



Tweet

401



Share

24



+1

38

Digital Natives And Doctors Rejoice, Google Handwrite Gets Faster And Smarter



Been there, done that?

History provides antecedents for:

The digital generation gap – immigrants and "digital natives"

"The death of distance" the "annihilation of space and time"

"The end of the book"; "The death of the newspaper"; economic models for the new media

"information overload" Organizing an unprecedented mass of information?

Piracy and IP in the information age

Problems of reliability; who can you trust online?

Threats to individual privacy

What role for the government in building infrastructure, monitoring use?

But does that mean there's nothing new under the sun?



Why Hofl?: Looking back to look ahead



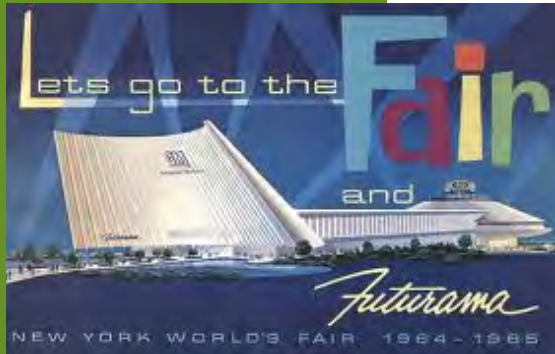
Norman Bel Geddes, General Motors
Futurama, 1939 World's Fair



Every age writes the future in
its own image



Why Hofl?: Looking back to look ahead



2007 GM Corp. Used with permission, GM Media Archive



General Motors Futurama, 1964 World's Fair



Plastics!

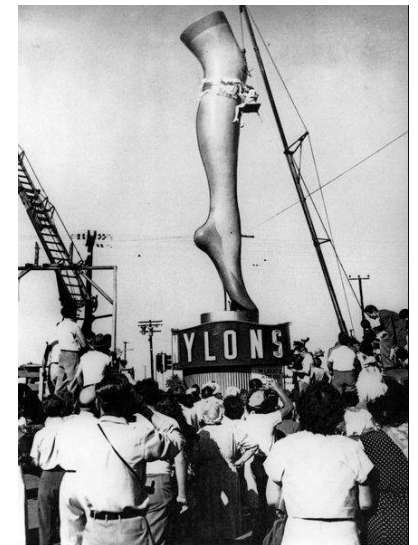


Figure 3
Industrial designer Carl W. Sundberg tantalized Americans with this vision of an all-plastic auto trailer/camper/motorboat shell. *Modern Plastics* 22 (May 1945), p. 106.

"The American of tomorrow, clothed in plastics from head to foot, will live in a plastics house, drive a plastics auto, and fly in a plastics airplane." *Popular Mechanics*, 1940



Monsanto, House of the Future, Disneyland, 1957 --
"Everything is ultra-modern and almost entirely synthetic."





Plastics!



Getting the Future Wrong



Anticipating Change

What would be most surprising to the characters of "Father Knows Best" if they could see the world of 2013?





Anticipating Technological Change





Anticipating Social Change: What would grampa have said?



Welcome UC Berkeley Students



Anticipating Social Change: What would grandad have said?





Anticipating Social Change

What will make our predictions most quaint or ridiculous to our descendants?

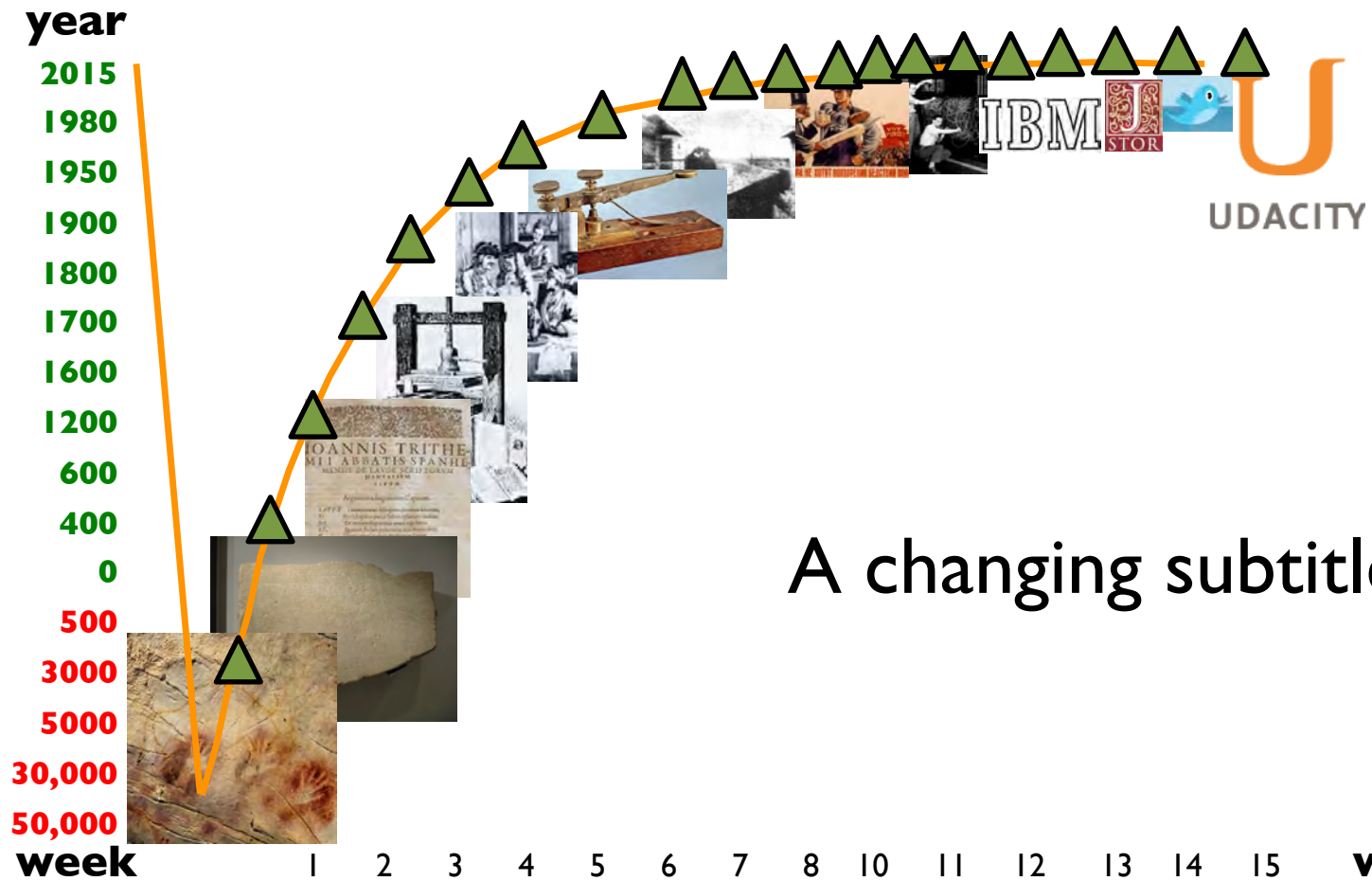
Not just getting the technology wrong...

Recognizing the historical roots of categories we take for granted—
news, information, intellectual property,
objectivity, privacy, etc.

(PD, next time)



Route Map



A changing subtitle...



Exercise for 1/24



Pick one of the following and write a (very) brief story or anecdote in which it serves as an "information technology," perhaps in conjunction with other things. Try to make your stories ingenious without being completely implausible. Bring your answer to class for discussion (but no need to hand them in).

- a necktie
- a blanket
- a rubber duckie
- a can of beans
- a lemon

"Extra credit" if you manage to use two of these in your story.