# CommScape & OpenII

Lessons learned so far

# Agenda

- First attempts: CommScape, OpenII
- Field work
  - Data mgmt a large HIV/AIDS treatment program
  - Community healthcare workers
- Next steps
  - New CommScape
  - Improving data entry
  - Grass-roots business intelligence



#### **CommScape motivation**

- Healthcare in Developing Regions
  - Life expectancy of 1 billion poorest people is 35 years less
  - Few doctors, inadequate infrastructure like electricity, roads
  - Rely on Community Health Workers (CHW)



# **Community Health Workers**

- Responsibilities
  - Home visits, basic care and referrals
  - Disease prevention education
  - Monitor population health
- Challenges
  - Little health training and high staff turnover
  - Data rarely captured
  - Minimal supervision
  - Isolated, poor infrastructure

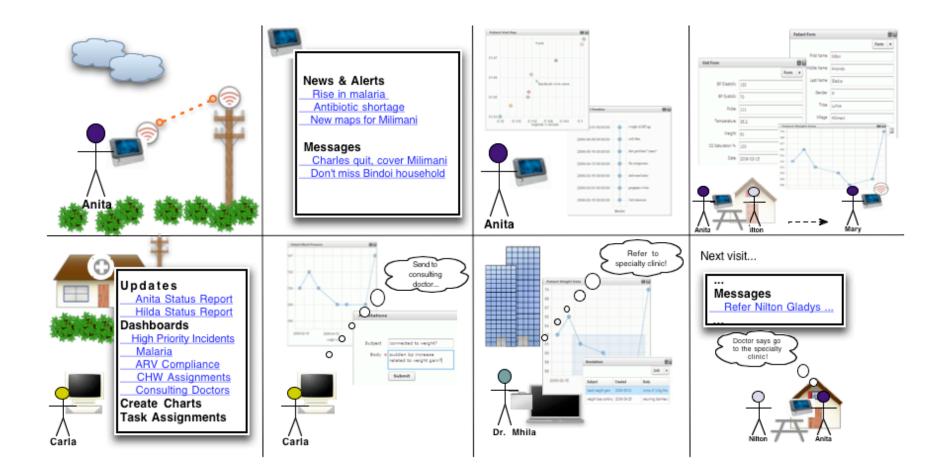


#### But really...



- I make databases... people need clean water
  - Coordinate! Hey Tap... Uh, Joe...
- Stuffing in "research"
  - Multi-tenancy data architecture
  - Replication semantics
  - Collaborative visualizations
  - Delay tolerant networking

# Maybe something like this...?







## **CHWs doing analysis?**

Visit Map Pat	Sent History Clinical Data Forms		CommScape 🗯	NOKL
Patient Form	80	Visit Form	86	
	Form v		Form	
First Name	Niltan	BP Diastolic	130	
Hiddle Name	Anianda	8P Systolic	70	
Last Name	Gladys	Pulse	111	
Gender	м	Temperature	35.2	
Tribe	Luhya	Weight	61	
	Milmani	O2 Saturation %		
	1962-05-07		2006-03-15	
New 4	Record 1 of 5 Delete	New 4R	Lecord 1 of 7 Delete	
	there a server been	New 47		

Figure A. Form entry on a household visit



Figure C. Selecting a part of a visualization and annotating



Figure B. House map and a timeline of visits to a patient

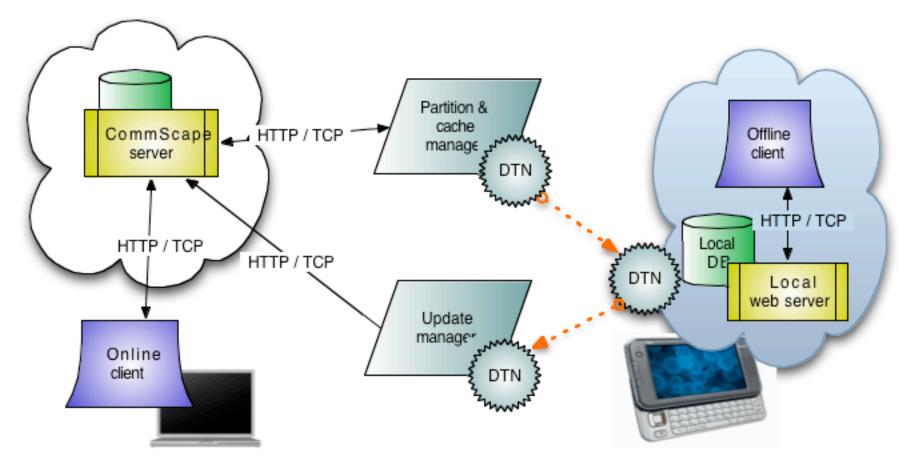


Figure D. Viewing annotations associated with a visualization



# **CommScape, original recipe**

• "ahead of its time reality"



#### **Getting feedback**

- Talk to people who know what's up
  - Thanks to Tapan & friends, TIER folks
  - Talk, talk, talk
- Apply for funds
- Get side-tracked...



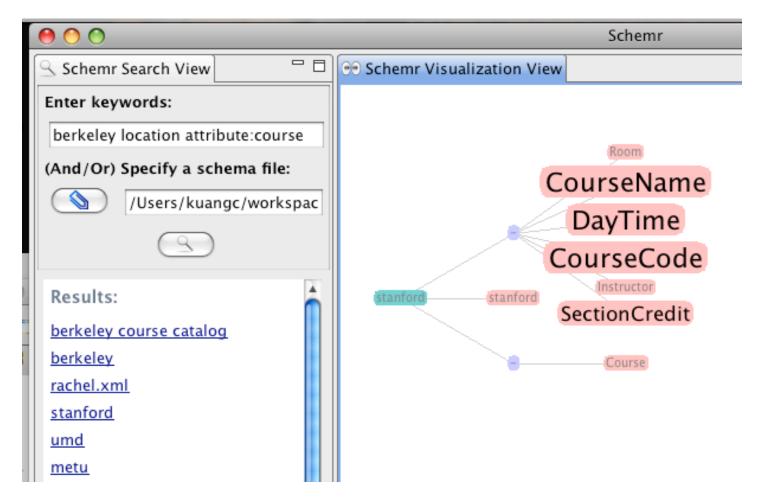
# **OpenII motivation**

- What is data integration?
- Data management in NGOs
  - Nature conservancy
  - International rescue committee (IRC)
- Open source information integration
  - Leverage existing tools
  - \$



# Schema search and visualization

• A first step for OpenII



# How to make it relevant?

- Talk...
- Read...
- Listen...
- Plan a trip...

#### **Field work**

- Do something useful
- Find partners, be flexible, observe
- Fun!





#### **MDH data consultation**

- Lost-to-Followup
- A legacy workflow
- Paper forms, 11 clinics
- Data entry multiple times over
- MS Access and SAS
- Prioritizing research and clinical care





#### **MDH Take Away**



- Give: a solution, future recommendations
- Get: insight, data, partner on the ground
- It's all about data quality & decision making
  - A vicious cycle

#### Helping CommCare











### **Community health workers**

- Find real scenarios
  - CommCare household canvassing
  - Map cues automation, sensors
  - Extending telemedicine







# Time to rethink things...



- Take an inventory of the real problems, tools and methods you know
- Pattern: do something, rethink, repeat

#### **New direction**



- "Data enablement" for developing regions
  - Focus on NGO/community organization capacity
- Context appropriate data systems
- Data quality & decision support

#### New CommScape

- Focused on validated use cases
- Data quality at time of entry
- GPS navigation, and other sensor-based enablement
- Distributed decision support



# **Improving Data Entry**

- Address data quality at time of entry
- Assess cost / benefit of data entry widgets
- Statistical model of forms based on
  - value distributions, cross-field correlations, info gain from questions answered, widget cost/benefit
- Information theoretic approach to
  - Question ordering, formulation, repetition
  - Widget configuration
    - Selection, default values, type-ahead, auto-complete
- Make it harder to enter incorrect data



#### **Data Ecosystem Vision**

- Start with data managers at NGOs
  - Integrate local DBs and spreadsheets
  - Facilitate day-to-day tasks (OpenII)
- Create community for sharing metadata
  - Let them tag, vote, create code-books, argue
  - Extend to form creation, visualization, analysis



# CommScape + OpenII = Grassroots business intelligence!

- Like enterprise data warehousing and business intelligence
- Harmonizes data sources
- Summarizes into analytical representations (visualizations)
- Shares aggregate information
- Enables *everyone* to participate in analysis.

#### Questions

