# technological determinism

#### history of information

January 24, 2012







#### aob

#### administrative issues?

waitlist signup

#### assignments

deadline, submission
argument, not summary: ATQ
cite
proofread

#### slides

http://courses.ischool.berkeley.edu/i103/s12/SLIDES/3-Hofl12-Determinism-PD.pdf



January 24, 2012



#### January 24, 2012

"He shall from time to time give the Congress information on the State of the Union."



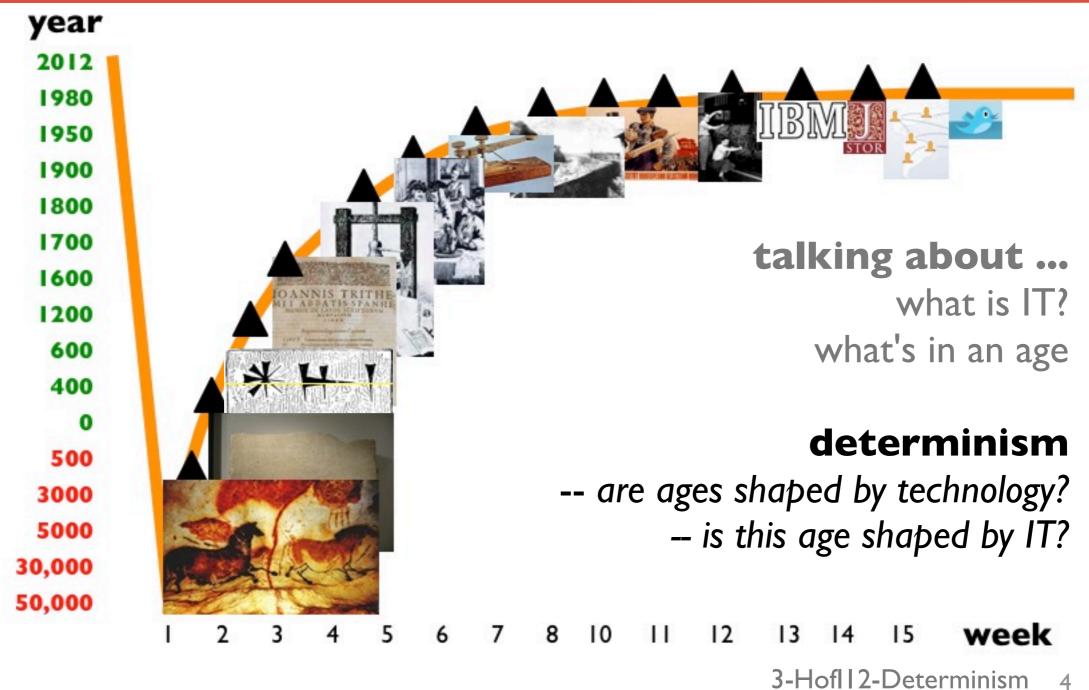
#### January 24, 2012

"He shall from time to time give the Congress information on the State of the Union."

"something exceedingly ridiculous ... first excludes a man from the means of information yet empowers him to act in cases where the highest judgement is required."

--Tom Paine, Common Sense, 17??

## the state of the class ...





why worry?

attractions

looking back at looking forward

old ideas

taking sides

what is technological determinism?

## overview

why worry?

attractions

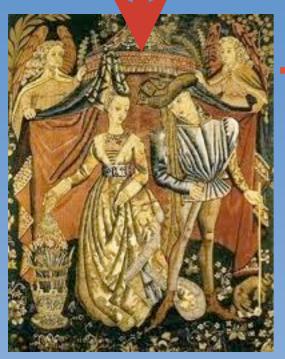
looking back at looking forward

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what is technological determinism?







## what is it?

#### **Heilbroner's view:**

"The hand-mill gives you society with the feudal lord; the steam-mill society with the industrial capitalist."

--Karl Marx

The Poverty of Philosophy, 1847









## what is it?

#### **Heilbroner's view:**

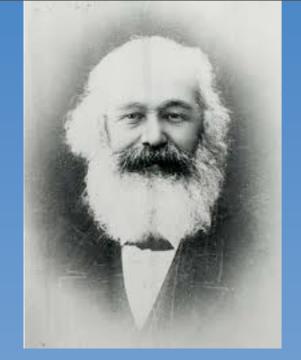
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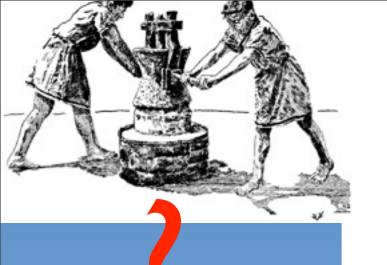
the Internet gives you?



Karl Marx
1818-1883

## in full

"[M]en make cloth, linen, or silk materials in definite relations of production. ... these definite social relations are just as much produced by men as linen, flax, etc. Social relations are closely bound up with productive forces. In acquiring new productive forces men change their mode of production; and in changing their mode of production, in changing the way of earning their living, they change all their social relations. The hand-mill gives you society with the feudal lord; the steam-mill society with the industrial capitalist."
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## what is it?

#### it's the claim that

"[N]ew technologies are discovered, by an essentially internal process of research and development, which then sets the conditions for social change and progress. Progress, in particular, is the history of these inventions, which 'created the modern world' The effects of the technologies, whether direct or indirect, foreseen or unforeseen, are as it were the rest of history."

-- Raymond Williams,

Television, Technology, and Cultural Form, 1974
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#### modern versions

"Kirkpatrick insists that for Zuckerberg, Facebook has never been about building an advertising platform. 'The idea that any of that is done for commercial reasons in order to advantage their opportunities to sell advertising, he considers insulting, ' Kirkpatrick says. 'This is the Zuckerberg people really need to understand, the guy who is doing it to change the world, not to make money."

> http://newsfeed.time.com/2010/06/08/ 3-HoflI2-Determinism 10

## back to revolution



Lloyds TSB Premier International Accoun

HOME

**TECHNOLOGY** 

SCIENCE

**ENTERTAINMENT** 

BUSINESS

UNBALA

## Arab Spring really was social media revolution

Posted on September 13, 2011 - 06:00 by Kate Taylor

After analyzing more than three million tweets, gigabytes of YouTube content and thousands of blog posts, a new study has concluded that the Arab Spring truly was fueled by social media.



"Our evidence suggests that social media carried a cascade of messages about freedom and democracy across North Africa and the Middle East, and helped raise expectations for the success of political uprising," says Philip

Howard, an associate professor in communication at the University of Washington.

# general argument

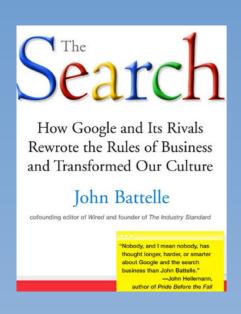
```
"When technology shifts, it bends the culture"
                                 -- Kevin Kelly,
                     "Becoming Screen Literate,"
                             New York Times 2008
```



# bending: which way?

"It was the best of times, it was the worst of times, it was the age of wisdom, it was the age of foolishness, it was the epoch of belief, it was the epoch of incredulity, it was the season of Light, it was the season of Darkness, it was the spring of hope, it was the winter of despair, we had everything before us, we had nothing before us, we were all going direct to Heaven, we were all going direct the other way."

## cultural contortions



Shrewdly argued ... [Keen] writes with acuity and pession about the consequences of a world in which the lines between fact and opinion, informed expertise and anoteenrish speculation are willfully blurred.\*

The cult of the cult of the amount of the cult of

John Battelle, The Search:
How Google and Its Rivals Rewrote the Rules
... and Transformed our Culture, 2005

Andrew Keen, The Cult of the Amateur:
How Today's Internet is Killing our Culture, 2006



Enlarge this image

# Canada needs to reinvent CRTC, outgoing head says

#### GORDON PITTS

OTTAWA— From Monday's Globe and Mail Published Sunday, Jan. 22, 2012 7:00PM EST



After five stormy years as Canada's chief communications watchdog, Konrad von Finckenstein is departing with a warning to his successor: Internet and wireless technology has disarmed federal regulators of their weapons to protect cultural identity.

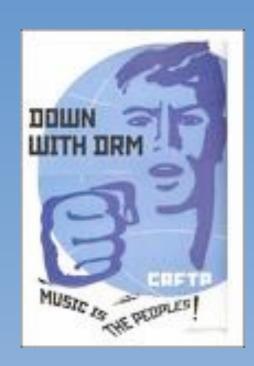
# all going direct to heaven?

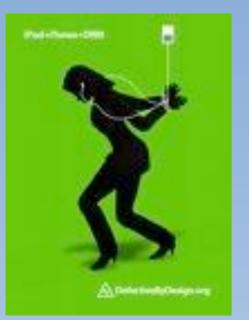


"Universal access to the world's written knowledge [whereby] any digital work could be made available for experiencing to anyone, anytime, anywhere in the world .. the dream of universal access to quality digital works dangles just beyond reach."

> -- Mark Stefik, "Letting Loose the Light," 1995

# all going direct the other way





"We have locked up most of twentieth-century culture and done it in a particularly inefficient and senseless way."

James Boyle, The Public Domain, 2008

# bending: how determined?

#### **SOPA / PIPA**



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# taking sides

Heilbroner -- machines did it: 20%

Williams -- no they didn't: 40%



maybe; maybe not: 40%

## RW: not inevitable

Both authors acknowledged the interconnectedness of the two positions, I thought Williams more effectively discredited technological determinism by demonstrating the conscious, evolutionary nature of technological development. Williams argued that, according to the technological determinist standpoint, both technology and its consequences were "in effect accidental". Williams' argument, though very reflective of the social constructionist school of thought, took the middle road by describing technologies as "symptoms of change of some other kind"-a happy medium of sorts. Williams' article was successful in the way it articulated the cultural intentions that contributed to the advent of the television. In his article, he explained how social and political needs predated the invention of the individual technologies that later contributed to the development of television (ie. the printing press, photograph, and radio). In this he demonstrated that these inventions were "not inevitable results, but conscious decisions" on the parts of modern society, developers, and people in power, and that technology evolved to respond to these needs.

--Elizabeth Amato

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# RW: not improving

Another error in Heilbroner's argument is akin to one that high school biology students often make when learning about evolution. He assumes, as adolescent biologists do about life, that technology is always improving and moving towards some glorified end. This, however, is not the case. How else to explain the triumph of the internal combustion engine over the electric in the early 20<sup>th</sup> century (a little discussed "format war" that with different results might have saved us much of the current pressure of climate change)? Technology follows economics (hence, too, the seemingly anachronistic existence of sweat shops around the world). As Williams argues, people wanted an electronic form of theatre, so they got TV. TV wasn't—as Heilbroner might insist—something that was preordained on some timeline of technology.

--Adam Susaneck

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# RH: technology and labor

I feel like [Heilbroner's] accounts, and connecting technology to a broader form of society and work over time is very true, especially in the work about technological innovation and a cheap labor force. That specific point is very much evidenced today in the manufacturing industries of modern China (for the most part, but there are exceptions) and it's contrast to the high tech car manufacturing of German and American models which rely heavily on robots and other very specialized technology. And while, Heilbroner's presentation wasn't the most effective in my mind, his mention of the post hoc ergo proptor hoc fallacy is something that I feel William's actually falls into when talking about the developments of TV.

--Michael Ball

#### RH: labor force

Heilbroner articulates the most convincing argument because while Williams states that technological advancements occur as a by-product of societal needs, Heilbroner instead most persuasively argues that technology molds society by imparting certain restrictions including the composition of labor force and hierarchical organization of work. Thus, societal needs cannot be the driving force for technological advancements.

-- Dow-Yi Kou

# RW & RH: cycle

Both Heilbroner and Williams describe the two aspects of the relationship between technology and society in a way I describe as a cycle. I don't believe that either one is the "correct" one, as they both make valid arguments. I do think, however, that they are intertwined, depending on the technology and the era. I can see the pattern that Heilbroner recognizes and for some cases, including the ones that he states, are in fact deterministically advancing in such a way that it's unlikely that the forward stage would have happened without the stage before. Where I think Williams comes in is that I think Williams' theories on need and demand play a part in determining what that next stage will be. In another sense, I believe Heilbroner describes a general trend in a macronomic scale (not necessarily in terms of materials but also in terms of how society uses said inventions) while Williams describes cases in a micronomic scale. Both go hand in hand to some degree.

--Jay Kim

## predictions

As both wrote before the Age of Information supposedly began, their predictions to the scope of the computer and the television are remarkable. The new implications of the computer in the scientific world are as Heilbroner would predict, but computers also have created change in the industrial, social, economic, and political sectors as well. As for the television, its social potential has been realized and beyond as programming has extended into all walks of life - from Snooki to Steven Hawking, everyone has a half-hour segment. Both Heilbroner and Williams live up to their claims that future technological advances can be (narrowly) foreseen. Perhaps, with their predictions in mind, we can survey the technology of today and predict the world of tomorrow.

-- Karen Scruggs

## predictions

Williams predicts that social problems will arise with television in the future because of its mainstream importance on everyday life, combined with the power that broadcast institutions have over influencing cultural expectations and financial institutions. Williams' prediction of the future seems more plausible than Heilbroner's because problems of broadcasting investment and the contradiction of "centralized transmission and privatized reception" give the power of disseminating information to very few, for example Rupert Murdoch's disturbingly large control over media worldwide.

--Nicole Murphy

# going soft

#### soft determinism

Heilbroner recognizes and for some cases, including the ones that he states, are in fact deterministically advancing in such a way that it's unlikely that the forward stage would have happened without the stage before.

--Jay Kim



## how determined?



#### necessary vs sufficient

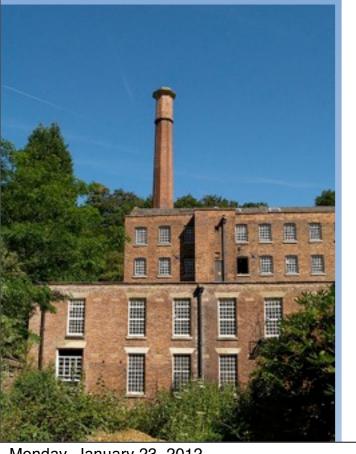
"Is industrial technology the necessary and sufficient condition for capitalism?"

-- Heilbroner



- the handmill\* produces feudalism?
- couldn't have feudalism without handmill?
- with handmill superseded, feudalism was in trouble?

6-Hof112-MS 29



## overview

why worry?

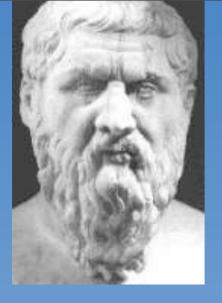
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Plato 427-347 bce

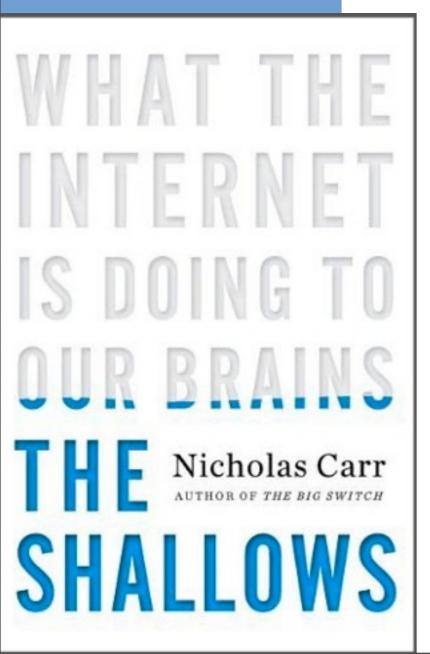
## ancient history

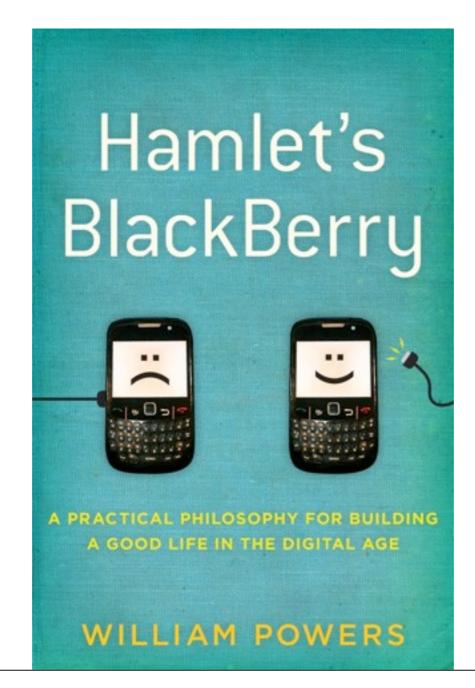
"Those who acquire [writing] will cease to exercise their memory and become forgetful; they will rely on writing to bring things to their remembrance by external signs instead of on their own internal resources."

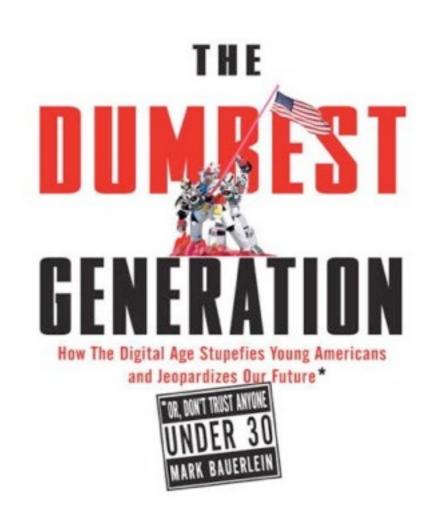
-- Plato, Phaedrus, c. 370 bc

coming up: manuscript culture, Feb 2

#### not so ancient ...







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# educational promises

"One can predict that in a few more years, millions of schoolchildren will have the personal services of a tutor as well-informed as Aristotle."

> --Patrick Suppes, Scientific American, 1966

# you should be so lucky



"Children in the public schools will be taught practically everything by moving pictures. Certainly they will never be obliged to read history again."

-- D.W. Griffith, 1915

## and this week

### Apple Introduces Tools to (Someday) Supplant Print Textbooks

By BRIAN X. CHEN and NICK WINGFIELD | January 19, 2012, 10:17 AM | 128







\* SHARE

E-MAIL

PRINT

#### 9:02 p.m. | Updated

Apple wants students to stop lugging around backpacks full of heavy textbooks and to switch to the iPad instead.

On Thursday the company introduced three free pieces of software revolving around education. It released iBooks 2, a new version of its electronic bookstore, where students can now download textbooks; iBooks Author, a Macintosh program for creating textbooks and other books; and iTunes U, an



Chris Ratcliffe/Bloomberg News

app for instructors to create digital curriculums and share course materials with students.

Digital textbooks made for iBooks can display interactive diagrams, audio and video. The iBooks Author app includes templates made by Apple, which publishers and authors can customize to suit their content.

tho' ...

### Reinventing Textbooks: A Hard Course

By DAVID STREITFELD | January 19, 2012, 5:34 PM | 16



A technology company announces plans to reinvent higher education by encouraging the creation of a new kind of textbook. Students will learn better, faster, cheaper. They will be spurred to new triumphs that will finally reverse the persistent decline in American education and the American way of life.



Case Western, Pace, Princeton, Reed College, Arizona State and other colleges were involved in trial programs to make the Kindle DX available to students. The textbook publishers Cengage Learning, Pearson and Wiley, which were described as representing more than 60 percent of the United States higher education textbook market, were to begin offering textbooks through the Kindle Store within a few months.

It seemed like yet another instance of the way the tech industry explodes antiquated business models. But the plan largely fizzled. As Reed reported in early 2010 in a post-mortem on its trial, "students and faculty in Reed's Kindle study were unanimous in reporting that the Kindle DX — in its current incarnation — was unable to meet their academic needs."

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# going back

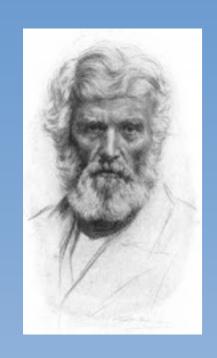


Francis Bacon 1561-1626

"Printing, gunpowder and the compass ... whence have followed innumerable changes, in so much that no empire, no sect, no star seems to have exerted greater power and influence in human affairs than these mechanical discoveries."

-- Francis Bacon, Novum Organum, 1620

## still looking back



Thomas Carlyle 1795-1881

"He who first shortened the labor of copyists by device of movable types was disbanding hired armies, and cashiering most kings and senates, and creating a whole new democratic world: he had invented the art of printing." -- Thomas Carlyle, Sartor Resartus, 1833

**coming up:** print revolution, Feb 7

"creating a whole new democratic world"

--Carlyle

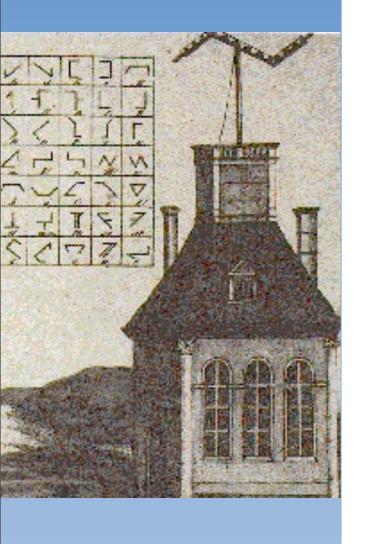
## wishing up a grand future

### what and when?

"at bottom, this invention might suffice to make possible the establishment of democracy among a large population ... no reason why it would not be possible for all the citizens of France to communicate their will ... in such a way that this communication might be considered instantaneous."

"creating a whole new democratic world"

--Carlyle



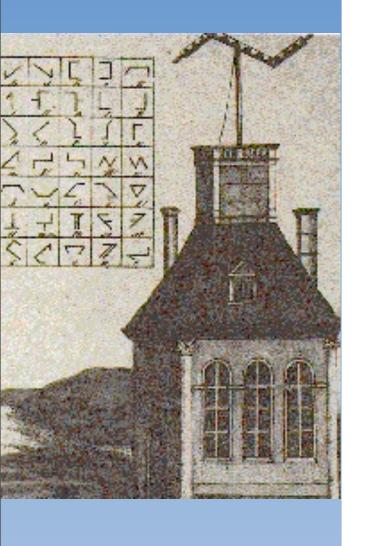
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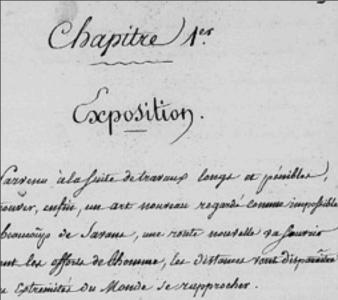


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-- Alexandre Vandermond, 1795



le Crois veroir communiques le resultar de mes tearoup les auchins, où lindustrie framoin, euregistre fu to the Sex Decouverter, et Publier wer rue et moyens remains un Broket d'invention pour authentiques mes

earl at we decontation resultats . Condine les Sallons Dans l'air a été proclame rossible; Car on ne pental contiderer laction datament Vair comme un mozar de progression Sufficant; Ex effet riques are des Ballone Spheriques that impossible



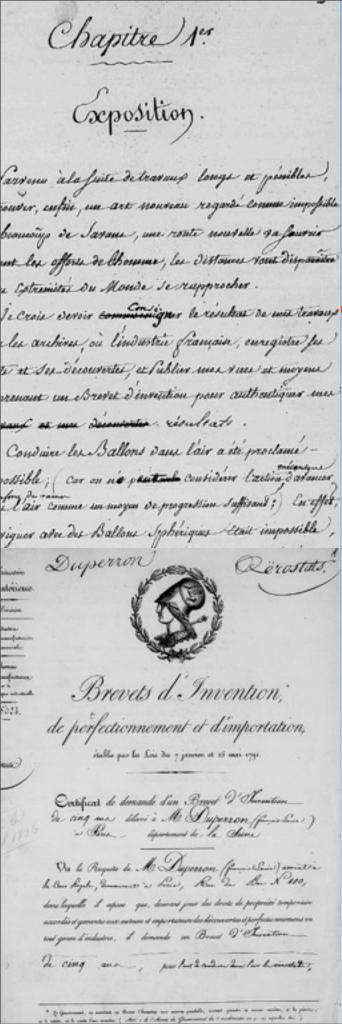
Brevets d Invention; de perfectionnement et d'importation, stable par la Lois du 7 james et 25 mai 1791.

Certificat de demande d'un Brevet D'Surentine De cing me litere à Me Duperson (fine Les)

Da la Reguise de M. Deperson (famillais) amietà La Com Roghe , Summer in Lines, Ru In Bu X 800, have laquelle. Il asperse que, desirant jour des droite de propriété temperas asserdis et garantes aux meinum et impertatuem les décenverens et perfecte nueva. uni genne d'industrie , d'hemande un Breust 9. Execution... be cing our , purhabadan Inter housetter,

# still grand?

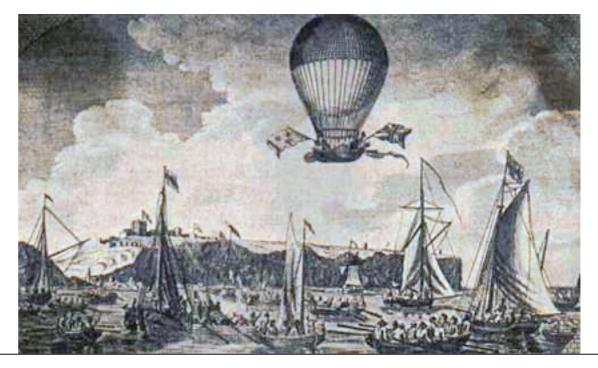
"Parvenu à la suite de travaux longs et pénibles à trouver, enfin, un art nouveau regardé comme impossible par beaucoup des Savans, une route nouvelle va fournir devant les efforts de l'homme, les distances vont disparaître et les extremités du Monde se rapprocher."



# still grand?

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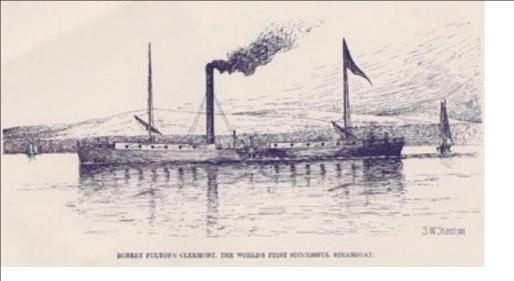


## what and when?

"The progress of human knowledge has accomplished within a century revolutions in the character and condition of the human race so beautiful and sublime as to excite in every observing mind feelings mingled with the deepest admiration and astonishment. No age has illustrated so strongly as the present the empire of mind over matter and the ability of man to rise ... above obstacles with which nature has surrounded him. ... It is a happy privilege we enjoy of living in an age, which for its inventions and discoveries, its improvement in intelligence and virtue, stands without a rival in the history of the world ... "--Scientific American, 1841

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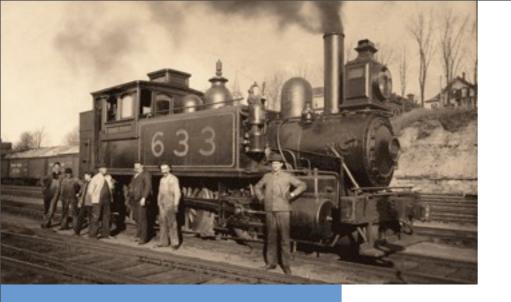
Stourbridge Lion
Delaware & Hudson
1829

## America sublime

"Objects of exalted power and grandeur elevate the mind that seriously dwells on them, and impart to it greater compass and strength. Alpine scenery and an embattled ocean deepen contemplation, and give their own sublimity to the conceptions of beholders. The same will be true of our system of Rail-roads. Its vastness and magnificence will prove communicable and add to the standard of the intellect of our country."

-- New England Magazine 1832

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## the scientific american tradition

"And the Iron Horse, the earth-shaker, the fire-breather, which tramples down the hills, which outruns the laggard winds, which leaps over the rivers, which grinds rocks to powder and breaks down the gates of the mountains, he too shall build an empire and an epic. Shall not solitudes and waste places cry for gladness at his coming?"

--Scientific American, 1849



"les distances vont disparaître et les extremités du Monde se rapprocher."

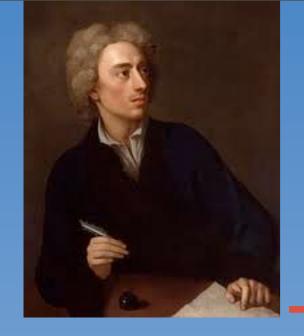
# sea to shining sea



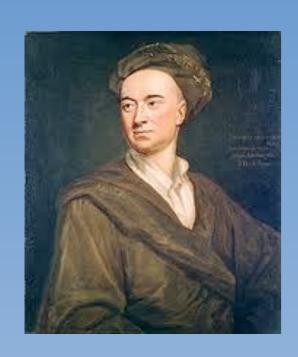
### and tech to shining tech

"the almost complete annihilation of time and space between the distant antipodal points of the American continent ... produced by the construction of the Pacific Railroad"

> -- John Wesley Clampitt, Echoes from the Rocky Mountains, 1888



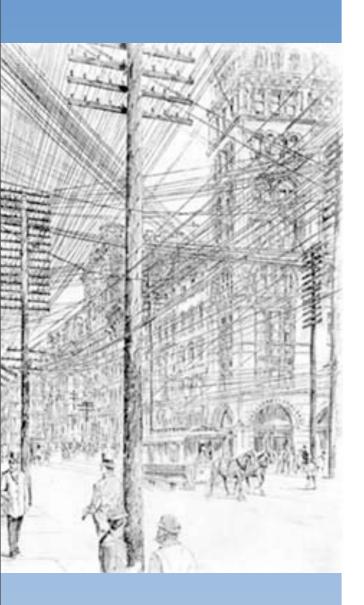
## wishful thinking?



"Ye Gods, annihilate but space and time, And make two lovers happy."

1728

# 60 years on



"A line of telegraph ... from London to
Kurrachee, and from thence to every part of
India, ... intelligence and commands be daily
and hourly communicated with the speed of
lightening ... in this virtual annihilation
of time and space in the communications
between England and her distant possessions
will be more than realised"

--Blackwood's Edinburgh Magazine, 1857



## moving on

### too cheap to meter?

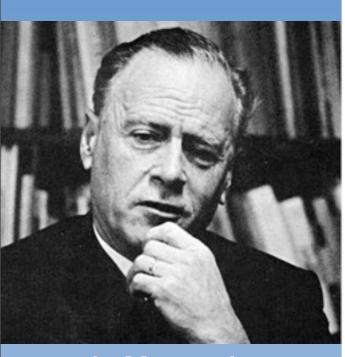
"nuclear domestic power packs leading to a social revolution in our own time, a society without class, privilege, cities, nations or geographical boundaries ... a single, uniformly spread community, sharing as neighbors the whole surface of the earth."

-- R.M. Langer, 1940.



"communication
might be
considered
instantaneous."

## electrical sublime



Marshall McLuhan
1911-1980

"Electric circuitry has overthrown the regime of 'time' and 'space' and pours upon us instantly and continuously concerns of all other men. It has reconstituted dialogue on a global scale. Its message is Total Change, ending psychic, social, economic, and political parochialism. . . Ours is a brand-new world of allatonceness. 'Time' has ceased, 'space' has vanished. We now live in a global village . . . a simultaneous happening." -- Marshall Mcluhan et al.,

> Medium is the Massage, 1967 3-Hofl12-Determinism 49

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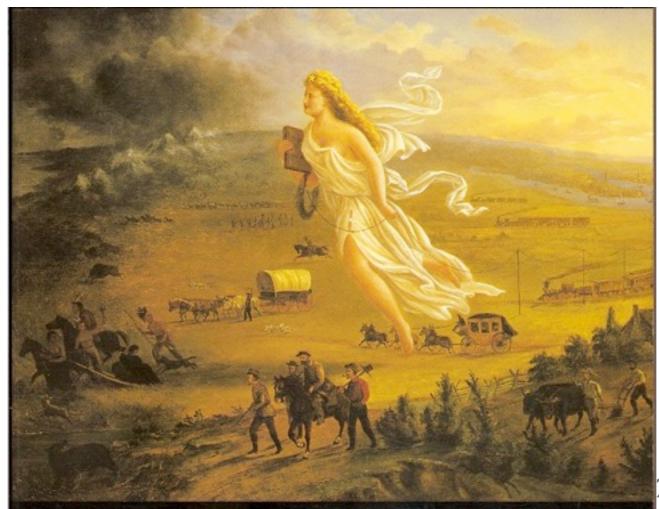
taking sides

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# looking back

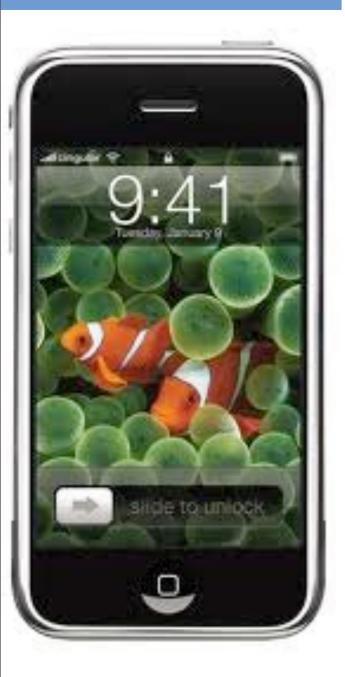
### we become the inevitable product of progress

"Westward the course of empire takes its way"



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# looking about



### machines reveal hierarchy

from religious superiority to technological superiority

"advanced"

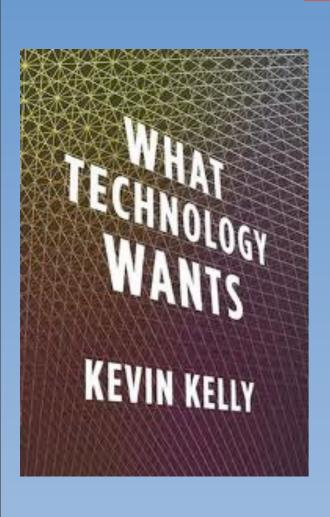
"un-/less-/developed"

if it got us here ...



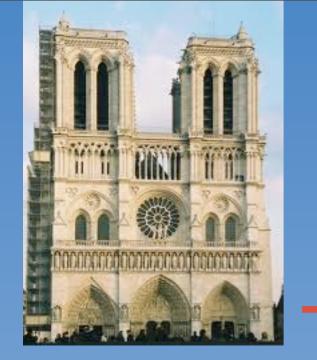
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## easy or accurate?



"these technologies are inevitable ... Inevitability is not a flaw. it ... makes predictions easier."

> --Kevin Kelly, What Technology Wants, 2010



# clearing the clutter

# "ceci [the book] tuera cela [the church]."





### supersession

-- Victor Hugo, Notre-Dame de Paris, 1831

"le journal [newspaper] tue le livre, comme le livre a tué l'architecture."

-- Théophile Gautier, Mademoiselle Maupin, 1834

"Ceci tuera cela, le fer [les Halles] tuera la pierre [St. Eustache]."

-- Emile Zola, Le Ventre de Paris, 1874

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# why worry?



### resigning ourselves to ...?

"Science explores,

Technology executes,

Man conforms"

Chicago World's Fair 1933

## tech's to blame



H.G. Wells 1866-1946

"And for the rest, those swarms of black, and brown, and dirty-white, and yellow people, who do not come into the new needs of efficiency? Well, the world is not a charitable institution, and I take it they will have to go. The whole tenor and meaning of the world, as I see it, is that they have to go."

-- H.G. Wells, Anticipations, 1901

# backing the wrong horse

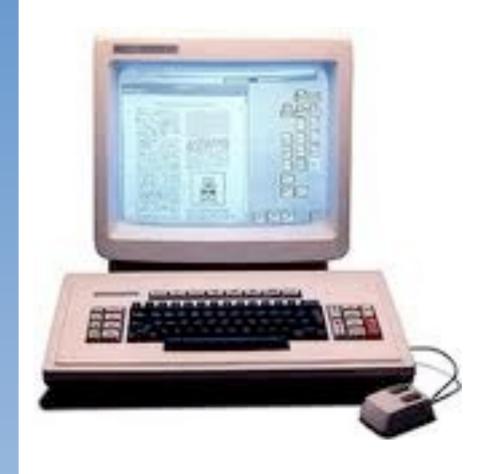


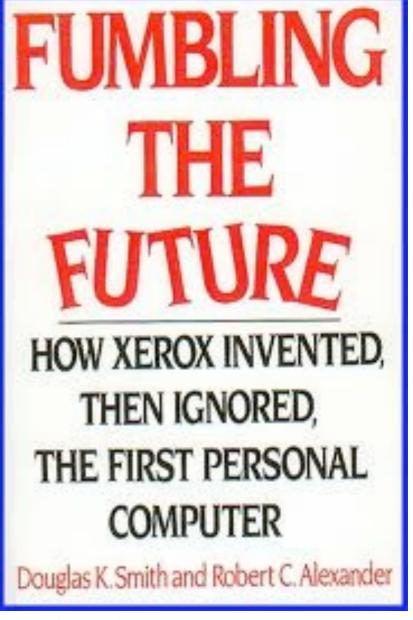
# backing the wrong horse





# leaving it all to the horse





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overview

why worry?

attractions

looking back at looking forward

old ideas

taking sides

what is technological determinism?

# social embedding

### coming up: radio, telephone, television



# proclaiming supersession

There are persons who can write not illegibly in pencil, but are as enigmatical as Rufus Choate or Horace Greeley when they take up the pen. There are persons too lazy to resort to ink and pen who can conquer their besetting sin enough to make a few dabs with a pencil. Living must have been more laborious-before the pencil age. Blue pencil, red pencil, what should we do without them? Yet writing with one's own hand seems to be disappearing, and the universal typewriter may swallow all. Librarians of a century or two hence may be searching for the last reference to pencils.

New York Times 1938



59.4% - Bicycle

# proclaiming supersession

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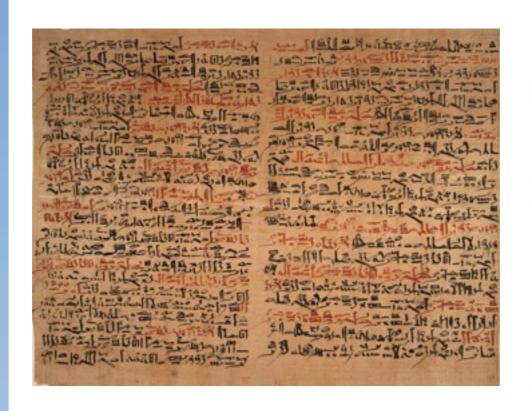
New York Times
1938



## trivializing the past

### coming up:

manuscript culture







### coming up: social implications

## category mistakes



Grandfather: Well, I finally finished my doctoral thesis.



Woman: Way to go, Gramps.



Grandfather: Did my research at Indiana University.

Woman: Indiana?



Grandfather: Yup. IBM took the school's library...and digitized it. So I could access it over the Internet.

She cocks her <u>ear</u> to take this all in.



Grandfather:
You know... It's a great time
to be alive.



Tag: IBM. Solutions for a small planet.

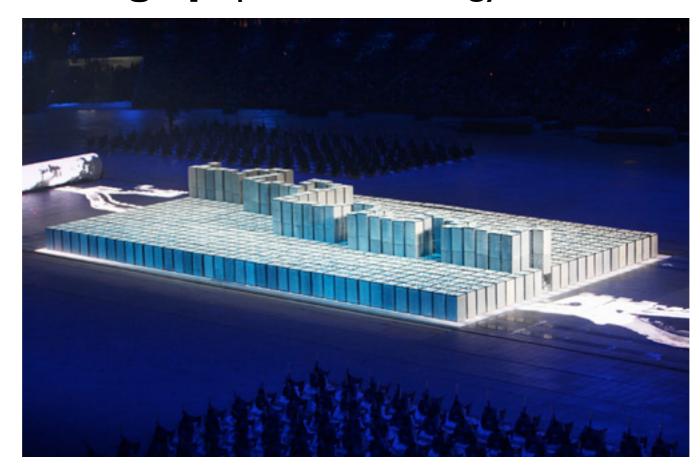
## constraint vs resource

### coming up: newspaper, telegraph



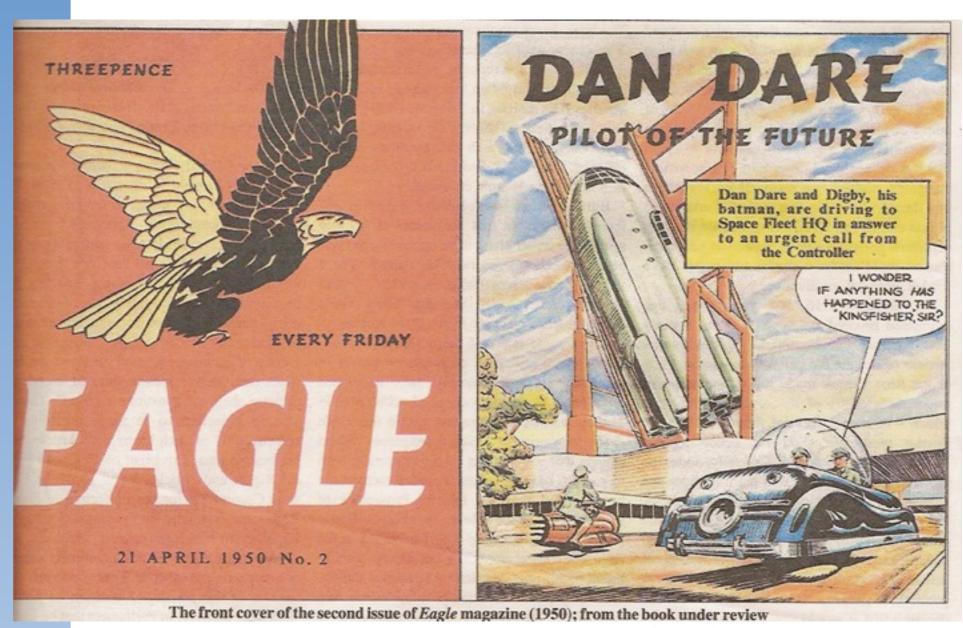
# necessary vs sufficient

### coming up: print technology





## out of focus



# linear thinking



### unintended consequences

moral hazard

Edward Tenner,
Why Things Bite Back:
Technology and the
Revenge of Unintended
Consequences, 1997

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## linear thinking



### unintended consequences

### moral hazard



Edward Tenner,
Why Things Bite Back:
Technology and the
Revenge of Unintended
Consequences, 1997

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## in conclusion

### how to think about determinism

what happened?

what did (or did not) come before?

what did (or did not) follow?

what did (or did not) contribute?

what happened elsewhere?

what's likely to be underestimated?



# coming up first



26 Jan: The First Technologies of Information: Writing Systems Required reading:

- Marshack, Alexander. 1999. "The Art and Symbols of Ice-Age Man," in David Crowley, ed. Communication in History: Technology, Culture, Society. Allyn & Bacon. Pp. 5-14.
- Robinson, Andrew. 1999. "The Origins of Writing." In David Crowley, ed.
   Communication in History: Technology, Culture, Society. Allyn & Bacon. Pp 36-42.